

# BAYADA Home Health Care— Maryland Notice of Charity Care and Reduced Fees

BAYADA Home Health Care provides charity care or reduced fees to our prospective clients with financial hardship and in accordance with Maryland regulation. BAYADA ensures access to services regardless of an individual's ability to pay.

All prospective clients are provided this notice prior to provision of services.

## **How the charity care and reduced fee scale works:**

Upon receiving a request for charity care free of charge or reduced fees, BAYADA uses a two-step process to determine eligibility of charity care or reduced fees. BAYADA will interview the prospective client/representative to review family size, insurance, income, and medical bills. BAYADA will communicate its determination of probable eligibility to the prospective client/representative within two (2) business days of the request for charity care, reduced fees, or an application for medical assistance (Medicaid).

Final determination for eligibility for charity care or reduced fees is based on a completed application with required documentation, proof of household income and outstanding medical bills. Prior to provision of services, clients who qualify are informed of the rates as per current Federal Poverty Guidelines with a sliding fee scale. Those that qualify for reduced fees will be offered a time payment plan. Those who do not qualify for charity care or reduced fees will be assisted in seeking alternative payment arrangements.

Based on the interview, the prospective client will be granted a financial write-off if:

- a. the total family income is below 300% of the Federal Poverty Guidelines (as published in the Federal Register) for their family size; or
- b. the client's total yearly medical bills after all applicable insurance reimbursement are greater than 50% of their total yearly income.

<b>Poverty Level</b>	<b>% Discount</b>
100%	100%
200%	100%
225%	80%
250%	60%
275%	40%
300%	20%
325%	0%

This public notice is also disseminated via annual publication in newspapers in the service area regarding BAYADA Charity Care, the sliding fee pay scale and time payment plans for reduced fees of \$25 per month.

**For more information or questions** on BAYADA's Charity Care or Financial Hardship policies, contact your local BAYADA office.

